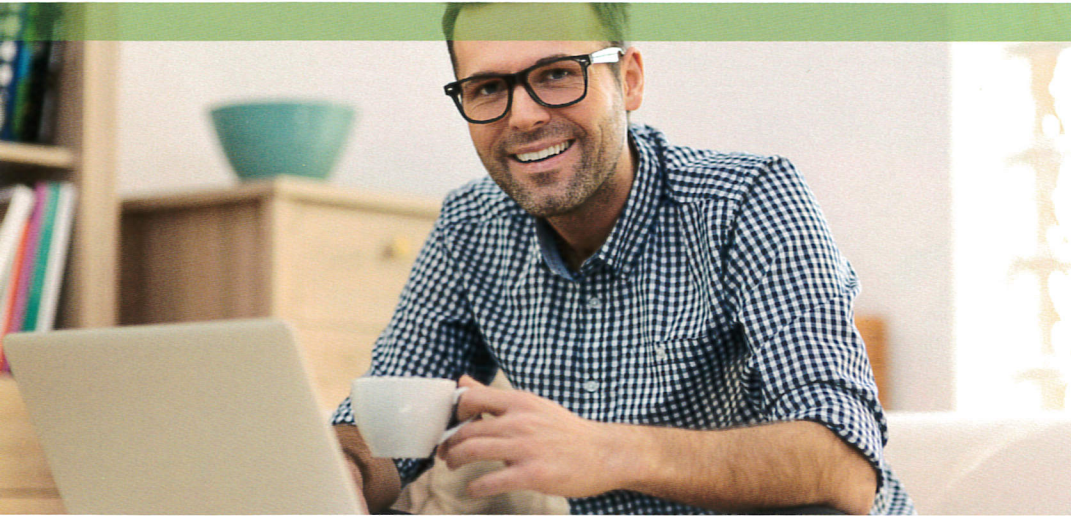


# The details.



## Online Member Tools

### Member Services Portal

Sign up for The Dental Care Plus Group's (DCPG) member portal to check up-to-date claims and benefit information, order new ID cards and submit oral health questions to a dentist. Visit [DentalCarePlus.com](http://DentalCarePlus.com), select GROUP MEMBER in the top right corner, then click on LOGIN to get started.

### Find a Dentist

Locate an in-network general dentist or specialist practicing near your work or home with our easy-to-use online provider search. Plus, you can download a map and driving directions, right then and there.

Visit [fad.dentalcareplus.com](http://fad.dentalcareplus.com) or click on the Find a Dentist tab at the top of DCPG's home page, choose your plan type (found on your member ID card), then decide if you want to search by ZIP code, county or the dentist's last name. You can refine your search even further by the dentist's specialty.

If you don't see your dentist listed in our online directory, you can submit a nomination form and we will invite them to join our network.

### Member E-letter

In our Member Checkup e-letter, we update you on the latest oral health news and research as well as provide tips on how to get the most value out of your benefits.

Visit [DentalCarePlus.com/members](http://DentalCarePlus.com/members) and click on the link in the right column to sign up for the Member Checkup e-letter. You can unsubscribe at any time.

**For more information, call (800) 367-9466  
or visit [DentalCarePlus.com](http://DentalCarePlus.com).**

### Frequently Asked Questions About the Member Portal

- Q.** Where do I find my member ID number and group number?
- A.** The member ID number is located in the upper right-hand corner of your member ID card, while the group number is in the upper left-hand corner. All member numbers contain the prefix HPL.
- Q.** How do I change my contact information?
- A.** To change your contact information through the member portal, click on GROUP MEMBER in the top right corner of the DCPG website. Then login to the portal and click change address. Or you can call our customer service representatives at (513) 554-1100 or toll free at (800) 367-9466 and they will be happy to assist you.
- Q.** Who do I contact if I'm having trouble registering for the member portal?
- A.** Contact our customer service representatives at (800) 367-9466, Monday – Friday from 8 am – 4:30 pm Eastern Standard Time.
- Q.** Who do I contact for help with my password/login information?
- A.** Contact our customer service representatives at (800) 367-9466.